



● PROTECTION TRAINING

— INTEGRITY CONSULTING × GIZ · COMMUNITY-LED INITIATIVES PROJECT

Case management, identification and *safe referral.*

A 2.5-day training for GIZ's Community-Led Initiatives Project partners — 26–28 April 2023, Ankara — for the social service specialists, protection experts and case workers delivering frontline protection services.

BUILT FROM A CAPACITY ASSESSMENT

Designed around the gaps *partners named.*

Before the first session, an online capacity assessment of 29 partner staff and a focus group with frontline protection workers shaped the curriculum — 51% of those surveyed had never received protection training.



Five modules, foundations first.

From humanitarian protection and case management principles, through counselling and interview techniques, to child protection, GBV, and information management.



Practice over lecture.

Group exercises and applied casework throughout — tailored to the realities of social service specialists and case workers in the disaster response.



Principles refreshed.

Confidentiality, informed consent, do-no-harm and participation — the fundamentals frontline staff asked to revisit.



A service map that outlived the course.

A structured service map of the ADA Turkey Network, built on Power BI from the assessment data.

Case management

Child protection

GBV

Community-based protection

Ankara · 26–28 April 2023

Source: Training report, April 2023.

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